

Moving Checklist

Before your move installation appointment:

- Pack up items from your old residence that you want to bring to your new residence. These may include:
 - All your receivers
 - Remote controls
 - Wires
 - Modem
 - Filters
 - Phones

NOTE: If you are a Satellite TV customer, you can leave the dish behind. Bell will provide a new dish if one isn't already installed at your new address.

- At your new residence, place your televisions, receivers, remote controls and wires in the rooms where you want them connected. Unpack your modem and ensure your computer is connected to it and ready to use. Plug your phones into the phone jacks throughout your home.
- Ensure your furniture is not blocking any outlets or jacks, as the technician will need access to them to install your services.
- If you have a landlord, you may have to ask their permission before any installation takes place. Our technicians may drill holes or staple wiring to the wall during installation.
- If applicable, make sure the Bell technician has access to the telephone room in your building on your moving day.

On your move installation day:

For customers requiring an installation by a Bell technician.

- The account holder or designated representative (who has reached legal age of majority) should be on-site to authorize the installation and stay for its duration.
- Our technician will call you at the contact number you provided before arriving at your new residence.
- Have one of your devices ready so our technician can connect it to your Internet network and conduct any necessary testing.

After your move:

If your move is completed between billing periods and you have changed your services, you may see partial charges on your bill. [Learn more](#) about partial charges.

For more information on moving and our support services:
Call us at **1 866 866-2355**.