

# Welcome to Bell Mobility.

Let's go through your first bill together.

Thank you for choosing Bell Mobility.

We appreciate your business and would like to take this opportunity to walk through your first bill. Your first bill may be higher than expected. This is because there may be one-time charges that won't show up on future bills.

## What your first bill includes:

- Applicable one-time start-up charges (i.e., Start-up service Connection Charge).
- The monthly fee for the next month.
- Prorated or partial charges. These apply for the period from the date your phone was activated to your bill date.

These items are explained in more detail in the following sections.



# What you'll find on the first page:

- Account Number:** Use this number for MyBell registration. MyBell offers many Self serve account options. Sign up for paperless billing with e-bill. Visit [bell.ca/mybell](http://bell.ca/mybell)
- Client ID Number:** Use this number for online banking and telebanking.

## First Page

**Bell** Mobility

Page 1/2  
 Bill Date October 19, 2015  
 Next Bill Date November 19, 2015  
 Mobile Number 555-555-5555  
 Account Number 123456789  
 Client ID Number 12345678ABC123  
 (14-Digit Number for online/telebanking)

**ACCOUNT SUMMARY for JANE SAMPLE**

<b>Current charges summary</b>	
Monthly charges	37.00
Other charges and credits	41.17
Usage and long distance	18.47
Total taxes on current charges	12.30
<b>Total current charges including taxes</b>	<b>\$106.94</b>
<b>Total amount due</b> Please pay by* November 10 <sup>th</sup> , 2015	<b>\$106.94</b>
Total GST included in this bill	\$0.00
Total HST included in this bill	\$12.30

*\*Includes charges for services changed on October 14<sup>th</sup>.*

# What you'll find on the following pages:

- Monthly charges:** Details your monthly rate plan and any features and services.
- Other charges and credits:** Details any one-time charges (Connection Charges, account transfer charges and phone number changes) and prorated charges.
- Usage:** This section details the previous month's usage, usage above your rate plan (i.e., overage), and pay-per-use items.
- Airtime:** Details total minutes used. Charges will appear if usage has exceeded the minutes in the rate plan.
- Roaming:** Details voice and data roaming usage outside of Canada.
- Data:** Details data usage – including Mobile Web Browser, email, downloading/using apps, BlackBerry® Messenger and other instant messages.
- Events:** Details events such as text, picture and video messages, ring tone purchases, game and app fees, music downloads, etc.

## Current Charges Page

**CURRENT CHARGES for 555-555-5555**

Monthly charges billed to November 18, 2015

Talk & More 30 - Text - 36 M	30.00
Includes: 3 Way Calling Call Waiting	
150 Minutes	0.00
Unlimited Picture, Video Bundle	0.00
Txt Msg - Unltd Pkg.	0.00
Call Display	7.00
<b>Other charges and credits</b>	
Connection Charge	October 14 to October 18 35.00
Talk & More 30 - Text - 36 M	October 14 to October 18 5.00
150 Minutes	October 14 to October 18 0.00
Unlimited Picture, Video Bundle	October 14 to October 18 0.00
Txt Msg - Unltd Pkg.	October 14 to October 18 0.00
Call Display	October 14 to October 18 1.17
<b>Usage</b>	
<b>Airtime</b>	
Talk & More 30 - Text - 36 M	
@\$.00/minute	20.00 min:sec 0.00
<b>Long Distance</b>	
Long distance within Canada	0.80
<b>Roaming</b>	
International roaming minutes	3:00 min:sec 5.97
<b>Data</b>	
Service zone	
@\$.00/MB	0.0020 MB 0.00
1X Browser pay per use Mobile Browser Usage	
@\$1.20/MB	0.121 MB 6.20
<b>Events</b>	
Unlimited messages	250 events 0.00
Picture Messages	1 event 0.00
Ring Tone	1 event 3.50
<b>Taxes</b>	
HST	12.30
<b>Total current charges</b>	<b>\$106.94</b>

**FOR YOUR INFORMATION...**

<b>Usage Summary</b>	min:sec
Total time used	20:00
<b>Event Summary</b>	
Total Events	252
Total this month	\$3.50
<b>Packet Plan Usage Summary</b>	
Total megabytes	0.0046
Total this month	\$6.20

This first bill is unique as it includes partial charges for your usage, rate plan and features from the date you activated plus your regular monthly charges billed one month in advance. You may also see a one-time connection fee. Visit [bell.ca/wirelessbill](http://bell.ca/wirelessbill) for details.

## Important information about the prorated charges on your bill.

The prorated charge on your first bill represents a portion of your monthly service charge, and covers the period from the day your account was activated until your bill date (this charge appears in “Other charges and credits”). However, your services during this period are not prorated – which means you can take advantage of your full monthly allotment of services (e.g., number of text messages, amount of airtime minutes, etc.).

### EXAMPLE

If your activation date is October 14th but your monthly bill date is on October 19th, there are five days (14th - 18th) that will be added to your first bill.

#### Prorated charge:

$$\begin{array}{r} \$30 \text{ monthly plan rate} \\ \div 30 \text{ days in the average month} \\ \times 5 \text{ days} \\ \hline \$5 \text{ charge (appears under} \\ \text{“Other charges and credits”)} \end{array}$$

## A few final things to note.

Access your billing and service information 24/7 with any of our Self serve options:

1. Online: Log in at [bell.ca/mybell](http://bell.ca/mybell)
2. Mobile Browser™: Download the Self serve application, select the icon or launch the browser from your device (data charges may apply).
3. Phone: Dial \*611 from your mobile phone.

#### Switch to e-bill.

Simply visit [bell.ca/mybell](http://bell.ca/mybell) to turn off your paper bill and register for e-bill.

For more information, see the reverse side of Page 1 of your bill or visit [bell.ca/wirelessbill](http://bell.ca/wirelessbill)

